

Contact Us

Claims: 0345 257 0365

(Local rate)

- ◆ Between the hours of 9.00am and 5.30pm weekdays, calls are answered by Dedicated Claims Handlers.
- ◆ Claim forms are generally not required - Straight forward incidents agreed on the phone. Supporting documents will be requested where necessary.
- ◆ In the case of serious loss, intermediate arrangements will be made for a skilled loss adjuster to visit your property.
- ◆ Claims line available 24 hours a day, 7 days a week.
- ◆ 70% of all claims settled within 3 working days.
- ◆ you can also email us at: claims@residentsline.co.uk

Administration: 0800 281 235

(Local rate)

We are available from 8.45am to 5.30pm Monday - Thursday, and Friday 8.45am to 5.00pm for quotations, existing policy matters and other enquiries.

You can also email us at: info@residentsline.co.uk

Exclusively flats, it's our policy.

